



Appendix 4: GLTC Policy for Dealing with Discipline and Challenging Behaviour

Purpose

To ensure a safe, respectful, and positive environment for all members, particularly children and young people, by managing challenging behaviour in line with Tennis Ireland's safeguarding standards.

Scope

This policy applies to:

- All players, coaches, volunteers, and parents/guardians involved in club activities.
- Behaviour that disrupts sessions, compromises safety, or breaches the club's Code of Conduct.

Policy Statement

- The welfare of children and young people is paramount.
- All disciplinary actions must be fair, transparent, and consistent with Tennis Ireland's Code of Ethics and Good Practice for Children's Sport.

Procedures

1. Immediate Response

- Address behaviour calmly and respectfully.
- Ensure the safety of all participants.
- Where possible, have two adults present when managing incidents.

2. Documentation

- Record incidents in the club's incident log, including:
 - Date, time, and description of behaviour
 - Actions taken
 - Names of those involved

3. Escalation

- Inform the club Child Protection Officer if behaviour persists.
- Arrange a meeting with parents/guardians for repeated issues.
- Refer to the club's anti-bullying policy where relevant.

4. Safeguarding Compliance

- All coaches and volunteers must hold up-to-date Child Safeguarding training.
- Follow GLTC's safeguarding reporting procedures for serious concerns.